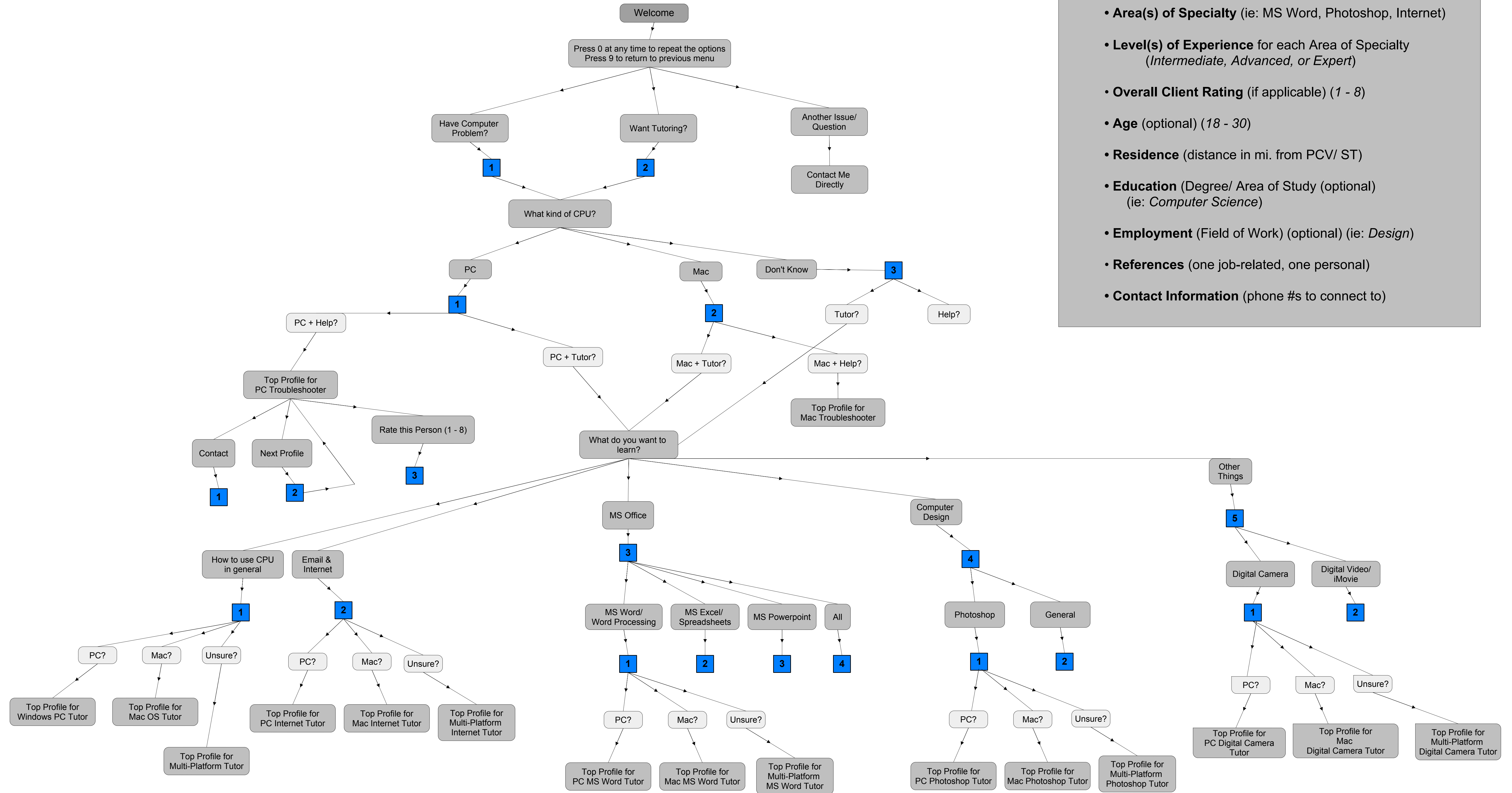


# NEIGHBORHOOD COMPUTER HELP

Flowchart for Automated Phone Answering System



## The Profile: Categories of Information

- **Area(s) of Specialty** (ie: MS Word, Photoshop, Internet)
- **Level(s) of Experience** for each Area of Specialty  
(Intermediate, Advanced, or Expert)
- **Overall Client Rating** (if applicable) (1 - 8)
- **Age** (optional) (18 - 30)
- **Residence** (distance in mi. from PCV/ ST)
- **Education** (Degree/ Area of Study (optional)  
(ie: Computer Science)
- **Employment** (Field of Work) (optional) (ie: Design)
- **References** (one job-related, one personal)
- **Contact Information** (phone #s to connect to)